

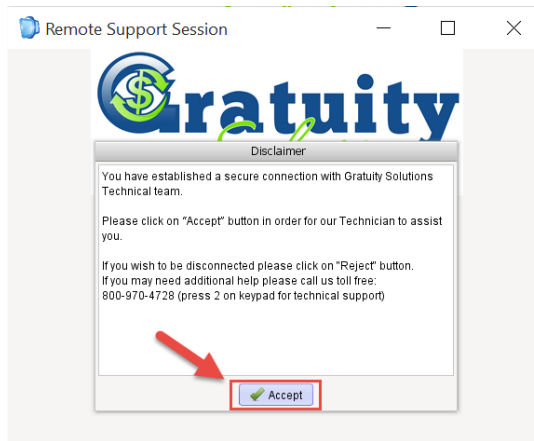
Installation instructions:

Please follow these steps in order to establish connection to our Help Desk support:

1. From your POS Server in the back office, open your internet browser and type <http://help.gratsync.com>



2. Click on download GratSync client:
3. If prompted by windows security, please allow download/install.



4. Read and accept Disclaimer:

A screenshot of an 'Input Your Details' form. The title bar says 'Input Your Details'. Below the title, it says 'Please enter your details'. There are two input fields: 'Name' and 'Company'. At the bottom of the form is a blue button with a lock icon and the text 'Submit (Secure)'.

5. Enter your name/company:

Our Help desk support will remote in your server and perform an installation for you.

Installation takes approximately 10-15 minutes, depending on a speed of your internet connection.